



109 Rowan Ct,
Manahawkin, NJ 08050
201-463-2416

Returns & Exchanges

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Returns

Taylored Health Equipment wants you to be **100%** satisfied with the purchase of your portable concentrator. We offer 30 day or 24 hour-accumulated-use (whichever occurs sooner) trial period and will refund your purchase amount in the event you are not completely satisfied. All you are responsible for is shipping and handling and a 20% restocking fee. You must contact Taylored Health Equipment for a Refund before the earlier to occur of 30 days or 24 hours of accumulated use on the unit. The unit must be in new condition and include all packaging. All refunds and warranties will be voided with evidence that the unit has been in a smoked-filled environment and/or a user has smoked while using the product. Any customer-caused damage will also void the warranty. We cannot accept any returns if we are not contacted before the earlier to occur of the 30 day trial period or 24 hours of accumulated use on the machine.

Repairs

Every portable concentrator comes with a manufacturer's warranty and will be subject to the terms and conditions of that warranty. Any damage caused by the customer or smoked-filled units or units exposed to a smoke-filled environment will void the warranty. The customer will be responsible for all repair, labor and shipping costs in those instances. All units needing repairs under warranty will be shipped back to Taylored Health Equipment. The customer is responsible for obtaining shipping insurance. Neither Taylored Health Equipment nor the manufacturer will be responsible for damage incurred during shipping. Under warranty, customers are responsible for shipping costs back to Taylored Health Equipment. Customers are responsible for all repair, labor and shipping charges out of warranty.



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Pricing:

- Unit/Standard battery: \$2495 up to 2.7 hrs
- Unit/Standard battery and single battery: \$2880 up to 5-6hrs
- Unit/double battery and single battery: \$2990 to 7-8 hrs.
- Unit/double battery and double battery: \$3160 10+hrs
- External charger: \$275

All units come with a bag, power cord for home and car AC/DC car charger. **All Inogen units meet FAA requirements.**

Please contact Taylored Health Equipment for any additional questions.

Thanks,

Bill Taylor-founder
Taylored Health Equipment
201-463-2416
Bill@tayloredhe.com